

# WE'RE ABOUT TO START DIGGING ON YOUR STREET...

We're doing this to bring you a future-proof Full Fibre broadband network, with speeds up to 900Mb - 25 × the national average!

## What is Full Fibre?

Did you know that the vast majority of UK homes are still connected to an old-fashioned internet infrastructure, originally designed for telephones? This means that fibre optic cable is used to the cabinet on your street, but copper lines are used between the cabinet and your home, called FTTC or 'Fibre to the Cabinet'.

Today, homes require a speedy movement of data up and down the network. The only way to do this effectively is with a fibre optic cable to the cabinet, and from the cabinet to the home, called FTTP or 'Fibre to the Premises'.

## How will Full Fibre benefit me?

In this day and age, as we rely on mobile phones, tablets, games consoles, Smart TVs and Smart Home devices more than ever, only Full Fibre direct to the home will do! Not to mention, having a Full Fibre connected property increases the value of your home - what's not to love?

## About the dig...

We will soon start work on the pavements and roads to bring our Full Fibre broadband to you on a street-by-street basis, reinstating as we go and checking the works to ensure all statutory requirements are met. Safety barriers and signage will be put up in the local area. We may ask that cars are moved temporarily to allow us access to public areas.

We strive to minimise the impact on residents and businesses by tidying up after ourselves, but if you have any concerns please call our office on 0330 223 2266 or speak to the foreman on site for more information.

## Find out when are we digging on your street:

Scan the QR code for details of when we are starting and completing work in your area.

Closer to the time, we will post another letter reminding you about the upcoming work.



# Pick a package perfect for you



No data limits



Upload as fast as download



Free router & install



No price rises during contract



No credit checks



Loyalty Price Promise

## Superfast

100Mb

- Up to **100Mb** download and upload speeds
- No line rental and no in-contract price rises
- Free router & free installation
- Add a Total Home Wi-fi extender for £6 a month

## Ultrafast

300Mb

- Up to **300Mb** download and upload speeds
- No line rental and no in-contract price rises
- Free router & free installation
- Add a Total Home Wi-fi extender for £6 a month

## Hyperfast Total Home

500Mb

- Up to **500Mb** download and upload speeds
- No line rental and no in-contract price rises
- Free router & free installation
- 1 x free Total Home Wi-fi extender included

## Gigafast Total Home

900Mb

- Up to **900Mb** (on a 1Gb line) download and upload speeds
- No line rental and no in-contract price rises
- Free router & free installation
- 1 x free Total Home Wi-fi extender included

## Going with Grain is as easy as 1, 2, 3!

1

Stay at the top of the list for installs, sign up today and make no payments until your service is live. You can find more information about packages on our website.

2

Our Customer Service team will stay in touch with an estimated connection timescale. Be sure not to cancel with your current provider until our service is live.

3

Once work is complete, we will arrange an appointment convenient to you. One of our engineers will then pop round to install your router, completely free of charge!

Call us on 0330 223 2266

Email [hello@grainconnect.com](mailto:hello@grainconnect.com)

Visit [www.grainconnect.com](http://www.grainconnect.com)



Enter your postcode on our website for great value offers

