



# GIVING THE UK A BETTER CHOICE FOR BROADBAND

Our sister company Grain Communications Limited and their third-party contractors are working to install your area with Full Fibre broadband. As a result, they will require access to your street to bring this internet service to you and your neighbours.

They always strive to minimise any impact on residents and businesses by tidying up after themselves but, if you have any concerns or questions about the works, the clean-up process, or the timescales, please visit [graincommunications.co.uk](https://graincommunications.co.uk), or speak to the foreman on site.

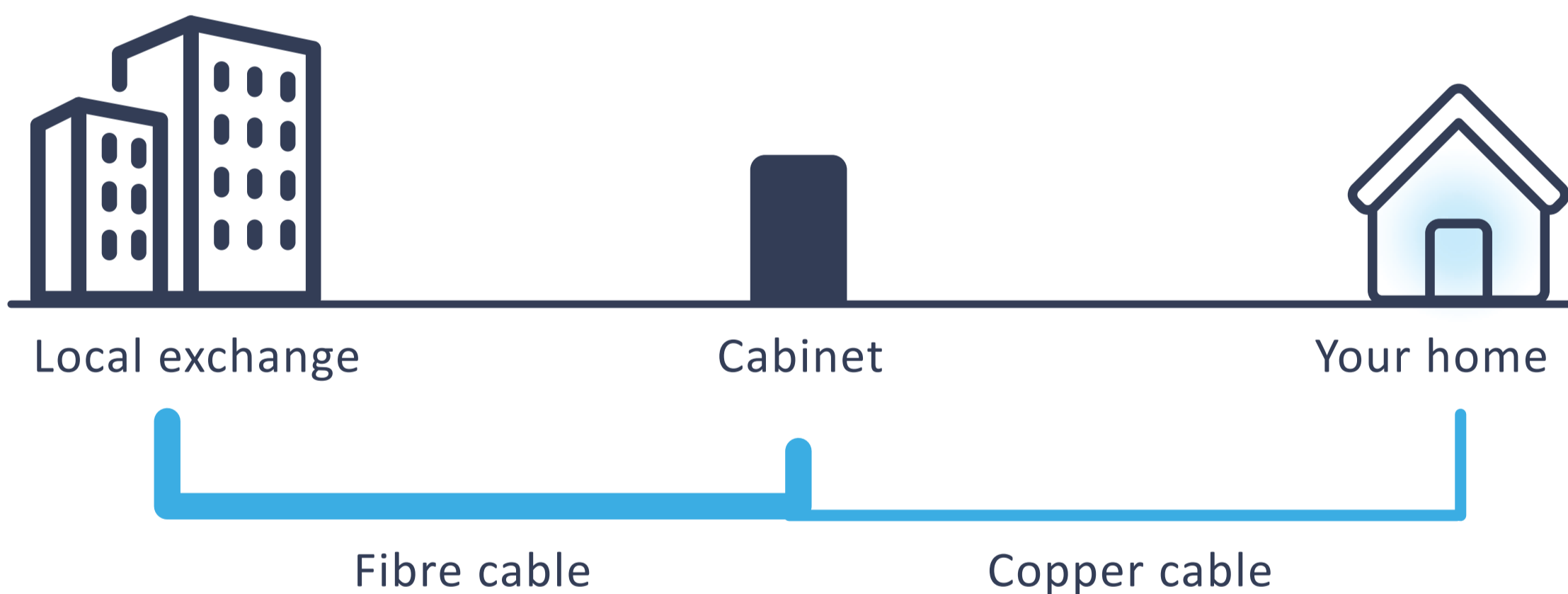


# What is Full Fibre broadband?

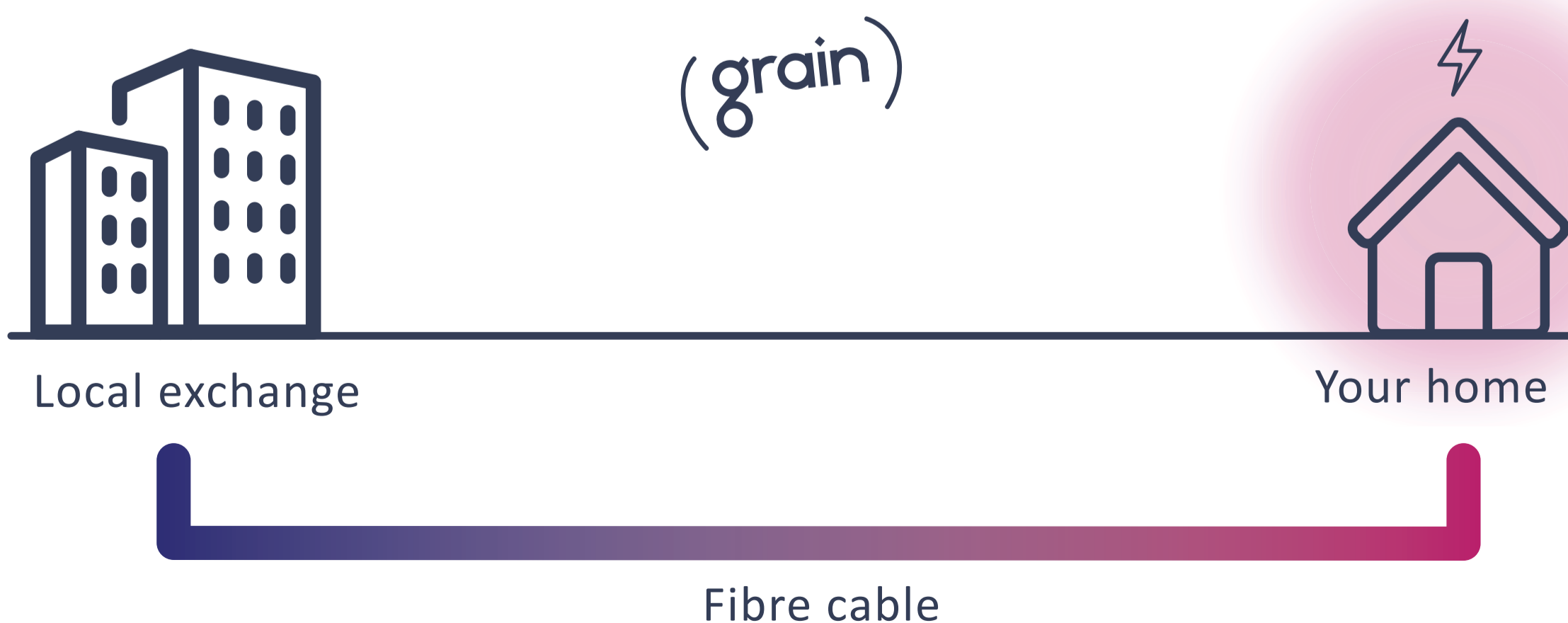
Unlike some providers, we build our own network with a dedicated fibre line to every property, giving you faster, more reliable broadband!

Today, as we rely on mobile phones, tablets, games consoles, smart TVs, and smart home devices more than ever, only Full Fibre direct to the home will do!

## Fibre to the Cabinet



## Fibre to the Premises



Pick your perfect package:

## GIGAFAST 1000

↑↓ 900Mb

For large homes or families running lots of devices with high usage. Do it all, from gaming, 4K TV, UHD streaming & smart home technology!

## HYPERFAST 500

↑↓ 500Mb

Keep the family happy around the home. Game, stream, view and run smart homes, on multiple devices, without slowing each other down.

## ULTRAFAST 300

↑↓ 300Mb

Smaller families with a handful of devices - you can do all of the essentials plus work, stream, view or game until your heart's content!

## SUPERFAST 150

↑↓ 150Mb

For small households or families with limited devices, stream the latest shows, browse the web or do your banking all at once.

Tailor to suit your needs  
with optional extras...



### ADD ON *EXTENDER*

Enjoy seamless wi-fi throughout your home with a wi-fi extender.

### ADD ON *PHONE*

Make crystal clear calls with a digital phone line, plus keep your number.

## Frequently asked questions:



### When will I be installed?

Once signed up, we'll be in touch to book your free install. If we're live in your area, we'll be able to install your home straight away. If we're not live in your area just yet, pre-ordering the service will reserve the amazing offer but we won't be able to install you straight away.



### When do I make my first payment?

When you sign up to your Grain broadband service, you will complete your Direct Debit details BUT no payment will be taken until one of our expert engineers has installed your property. Once your install has been completed, you can expect your first payment to be taken in 3-5 days.



### Stuck in a contract?

If you're stuck in a contract, you can lock in our offer for up to 90 days while your current contract comes to an end. No payment is taken until your new Grain broadband is fully set up. Get in touch to discuss your options!

# Like you need any more reason...





Enjoy the benefits of a superior Full Fibre broadband network!



Grain	Sky, TalkTalk, Virgin, BT
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Dedicated fibre to every home	✓	✗
Price Match Guarantee	✓	✗
No in-contract price rises... EVER!	✓	✗
Install/expert set-up FREE as standard	✓	✗
Equal upload & download speeds	✓	✗

## Annual price rises

 <b>0%</b>	 <b>6.7%</b>	<b>TalkTalk</b> <b>7.7%</b>	 <b>7.9%</b>	 <b>8.8%</b>
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Comparison correct as of March 2024. Price rises based on January 2024 CPI rates and individual company terms and conditions. Virgin price rise based on February 2024 RPI rates and individual company terms and conditions. Sky price rise based on an average cost across all of their products.